

**\*\* Letters are sent by Pima Animal Care Center to complainant and the animal owner notifying parties of a possible problem and requests resolution within 7-10 days. For anonymous complaints, a letter will be sent to the animal owner only. If the problem is resolved, process is completed.**

**\*\* If not resolved, complainant is instructed to contact a Noise Complaint Specialist at 243-5910, to request further investigation. Mediation between owner and complainant will be offered to complainant, but is not required. If mediation is accepted and successful, process is completed.**

**\*\* When mediation is unsuccessful or declined, the complainant can request a noise log be mailed to them to record animal noise incidents.**

**\*\* An owner will be cited to appear before a Judge or Hearing Officer within the appropriate jurisdictional court for a violation of the animal noise law if:**

**\*\* A valid animal noise log is returned by the complainant who then must appear at any hearing held as a result of a citation, or**

**\*\* In the case a second anonymous complaint is submitted, an enforcement officer will be dispatched to the scene:**

**\*\* If the officer hears any animal from the same property howl, bark, meow, squawk or make other sounds continuously for 15 minutes, and feels the noise may be a nuisance to the neighborhood, the officer will interview the neighbors to assess if the noise is a nuisance to two to more residents in the area, and**

**\*\* If two or more neighbors are troubled by noise from the animals, the officer will interview the owner, and**

**\*\* If evidence gathered from the neighbors supports a violation, a citation is issued.**

**Fines range from \$50 to \$500 per offense.**

**Complaint cases will close after six months.**

**Complainants may also pursue civil action of their own.**